



Helmet Communicators

2022 Confidential Dealer Price List

Updated: May 5th, 2022

Contact Information

Toll Free	_____	800-456-2071
Phone	_____	913-859-9515
Fax	_____	913-859-9550
E-mail	_____	sales@chatterboxusa.com

www.chatterboxusa.com

maxon[®]
Maxon America, Inc.
www.maxonamerica.com

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Terms and Conditions

Order Requirements	A valid purchase order is required with all orders prior to shipment. No minimum order required.
Shipping/Handling Fee	A minimum \$8 shipping/handling fee will be charged.
Payment Terms	Payment via credit card is processed upon shipment and is not eligible for early pay discount. 2% 10, Net 30 day terms only with approved credit. Contact your sales manager for other payment options (<i>wire transfer, paypal, etc</i>)
Freight Policy	Unless specified, shipments will be made via best way, with shipping charges prepaid and added to the invoice. Any single shipment totaling \$2,000 or more will be shipped prepaid at Maxon's expense via ground freight to a single destination within the continental United States. Shipments are F.O.B. Maxon America, Inc., Lenexa, Kansas, freight prepaid.
Freight Claims	All shipments become customer's property upon departure from Maxon's warehouse. In the event of shipment shortages or damages, the customer should file claims directly with the delivering carrier upon receipt of merchandise.
Order Cancellation	Must be received in writing 72 hours in advance of confirmed ship date.
Back Orders	Should a back order situation arise, the merchandise will be shipped at the back order or current price, whichever is lower.
Pricing	All pricing in this guide is subject to change without notice.
ChatterBox MAP Pricing Policy	No MAP Pricing policy for ChatterBox equipment and accessories; <u>ChatterBox equipment is not allowed to be advertised under MSRP.</u>

Guidelines For Returning Merchandise

Guidelines:

- 1) Product may only be returned after obtaining a Return Merchandise Authorization (RMA) number from Maxon by calling 800-456-2071.
- 2) The RMA number should be clearly marked on the outside of the return carton(s). Failure to do so could result in shipment being refused.
- 3) Maxon must receive returned product within 45 days of the date of issuance of the RMA. After 45 days, the RMA expires and a new one must be issued.
- 4) RMA number is valid for one shipment only.
- 5) All returned products must be shipped prepaid to Maxon.
- 6) The returned products and quantities must match the items stated on the authorized RMA.
- 7) Shipments refused or items returned for credit are subject to a minimum 15% restocking charge.

Procedures:

- 1) Contact Maxon Customer Service to obtain an RMA number.
- 2) Package the item(s) carefully to prevent damage from shipment.
- 3) Write the RMA number on the outside of each carton. Ensure that the RMA number is legible and visible.
- 4) Ship prepaid to:
Maxon America, Inc (c/o ChatterBox)
RMA # _____
11535 West 83rd Terrace, Lenexa, KS 66214

ChatterBox X2 Slim-p - GMRS/FRS Helmet Communicator



Two-Way communication via GMRS/FRS Radio
 Communicate w/ Unlimited Number of riders (NO PAIRING REQ'D)
 Compatible with GMRS/FRS portable radios
 LONG RANGE (Up to 5 miles)
 Wireless PTT, VOX
 8hrs Talk Time / 20hrs Standby Time
 Bluetooth for Solo Rider (GPS, Music, Phone)
 FM Radio
 Easy cradle install



Category	Model	Description	Dealer Price	MSRP
Communicator	X2 Slim-p	GMRS/FRS communicator w/Bluetooth	\$ 199.99	\$299.99

Pricing Includes: X2 Slim-p Communicator, USB Charging Cable & Wall Adapter, Wireless BT PTT button, Speakers (Headphones) and Mic set ups for both Open & Closed Faced Helmets

ACCESSORIES

Audio	CBX2SLIMUHNS-P	X2 Slim-p Speakers, Full Face Mic, Open Face Mic Kit	\$35.99	\$59.99
	CBX2SLIMPTTB-P	X2 Slim-p Wireless Push To Talk button	\$35.99	\$59.99
	CBX2SLIMFFM-P	X2 Slim-p Full Face Mic	\$12.99	\$20.99
	CBX2SLIMOFM-P	X2 Slim-p Open Face Mic	\$13.99	\$22.99
	CBX2SLIMSPKR-P	X2 Slim-p Helmet Speakers	\$17.99	\$29.99
	CBX1SLIMEX	X2&X1 Slim Extension Cord for Passenger (use w/CBX1SLIMUHS headset kit)	\$14.99	\$25.99
Charging	CBX2SLIMCHRG-P	Micro-USB Charging Cable & AC Adapter for X2 Slim-p	\$11.99	\$19.99
Battery	CBX2SLIMBATT-P	ChatterBox X2 Slim-p Li-Ion Polymer Battery (Also compatible with X2 Slim)	\$17.99	\$29.99
Mounting	CBX2SLIMCMB-P	X2 Slim-p cradle mounting bracket w/screws & allen wrench	\$11.99	\$19.99

ChatterBox Bit-3 Series Bluetooth Helmet Communicator



Bluetooth Connection for 2 Riders (or Rider & Passenger)
Pairs Independently to 2 Smartphones (Calls, Music, GPS)
Up to 400m range B/W riders
GPS, Music simultaneous use
Universal Intercom w/other BT brands
VOX, FM Radio
11hrs Talk Time / 11 Days Standby Time
Easy Cradle Install
Water Resistant (IP-54)

Category	Model	Description	Dealer Price	MSRP
Communicator	BiT-3	Bluetooth v4.1 Communicator (2 Rider)	\$ 75	\$119.99
	BiT-3 Twin	2 Bluetooth v4.1 Communicator kits (Twin Pack)	\$ 140	\$214.99

Pricing Includes: BiT-3 Communicator, USB Charging Cable, Headphone (Speaker) and Mic set ups for both Open & Closed Faced Helmets.

"Twin Pack" has two communicators & two of each in-box accessory in a single box.

ACCESSORIES

Audio	CBXBITDPN	BiT2 / BiT3 Speakers (Headphone)	\$18.99	\$30.99
	CBXBITFFM	BiT2 / BiT3 Full Face Mic	\$10.99	\$18.99
	CBXBITOFM	BiT2 / BiT3 Open Face (Boom) Mic	\$12.99	\$21.99
	CBXBITSVS	BiT2 / BiT3 Sponge & Velcro Sets	\$9.99	\$14.99
	CBXBITMS2	BiT2 / BiT3 MIC Sponges 2pcs	\$5.20	\$8.99
Charging	CBXBiTUDC	Micro-USB Charging Cable for all BiT Series models	\$4.99	\$7.99
Mounting	CBXBiTCMB	BiT2 / BiT3 Series cradle mounting bracket w/screws & allen wrench	\$11.99	\$19.99

ChatterBox Bit-2 Series Bluetooth Helmet Headset



Bluetooth Connection to smartphone for Single (Solo) Rider

Easy Connect to Smartphone for Calls, GPS, Music

GPS, Music simultaneous use

11hrs Talk Time / 11 Days Standby Time

Easy Cradle Install

Water Resistant (IP-54)



Category	Model	Description	Dealer Price	MSRP
Communicator	BiT-2	Bluetooth v4.1 Headset Kit (Single Rider)	\$47.00	\$69.99

Pricing Includes: BiT-2 Headset, USB Charging Cable, Headphone (Speaker) and Mic set ups for both Open & Closed Faced Helmets

ACCESSORIES

Audio	CBXBITDPN	BiT2 / BiT3 Speakers (Headphone)	\$18.99	\$30.99
	CBXBITFFM	BiT2 / BiT3 Full Face Mic	\$10.99	\$18.99
	CBXBITOFM	BiT2 / BiT3 Open Face (Boom) Mic	\$12.99	\$21.99
	CBXBITSVS	BiT2 / BiT3 Sponge & Velcro Sets	\$9.99	\$14.99
	CBXBITMS2	BiT2 / BiT3 MIC Sponges 2pcs	\$5.20	\$8.99
Charging	CBXBITUDC	Micro-USB Charging Cable for all BiT Series models	\$4.99	\$7.99
Mounting	CBXBITCMB	BiT2 / BiT3 Series cradle mounting bracket w/screws & allen wrench	\$11.99	\$19.99

**SAVE WHEN YOU PURCHASE 20+
CHATTERBOX COMMUNICATORS**

<u>Model</u>	<u>Purchase Qty</u> <i>(min)</i>	<u>Sales Price</u> <i>(per kit)</i>
X2 Slim-p	20	\$180.00
Bit-2	20	\$40.00
Bit-3	20	\$65.00

Discontinued ChatterBox Products & Accessories

MODEL	PART#	Description	Dealer Price	MSRP
X1 SLIM	X1 SLIM (REFURBISHED)	X1 Slim unit only (Refurbished)	\$ 149.99	\$ 179.99
	CBX1SLIMCHRG	X1 Slim Charging Cable & Wall Adapter	\$ 11.99	\$ 19.99
	CBX1SLIMMB	X1 Slim Mounting Bracket w/Cradle kit	\$ 19.99	\$ 29.99
	CBX1SLIMUHS	X1 Slim Speaker & Mic kit (CFM & OFM) **Use w/CBX1SLIMEX	\$ 35.99	\$ 59.99
	CBX1SLIMUHS35HH	X1 Slim Speaker & Mic kit (3.5mm connector for Half Helmets)	\$ 21.99	\$ 35.99
	CBX1SLIMFFM	X1 Slim Full Face Mic	\$ 12.99	\$ 20.99
	CBX1SLIMOFM	X1 Slim Open Face (Boom) Mic	\$ 13.99	\$ 22.99
	CBX1SLIMSPKR	X1 Slim Helmet Speakers	\$ 17.99	\$ 29.99
	CBX1SLIMUVF	X1 Slim Sponge & Velcro Kit	\$ 9.99	\$ 14.99
	CBX1SLIMEX	X1 & X2 Slim 3.5mm Extension Cord for Passenger	\$ 14.99	\$ 25.99
	CBX1SLIMCHRG	X1 Slim Charging Cable & Wall Adapter	\$ 11.99	\$ 19.99
XBi2H+	XBi2H PLUS	XBi2H+ Bluetooth Communicator Full Kit (w/mics, spkrs, chrg) <i>HJC Helmets ONLY</i>	\$ 109.99	\$ 174.99
	CBXBi2PUHS	XBi2+ replacement headset w/mic	\$ 21.99	\$ 35.99
	CBXBi2PLUSUHS35	XBi2+ headset UHS 3.5mm connector	\$ 21.99	\$ 35.99
	CBXBi2HPOHS	XBi2+ noise suppression Hi-Fi headset with cradle and mount.	\$ 21.99	\$ 35.99
	CBXBi2PMB	XBi2+ mounting bracket w/cradle	\$ 9.99	\$ 14.99
	CBXBi2MICSP	XBi2+ mic sponge	\$ 3.99	\$ 8.99
	CBXBi2HPCHRG	XBi2+ charger	\$ 11.99	\$ 19.99
TANDEM PRO2	Tandem Pro2	Tandem Pro 2 Unit w/charger, battery and mounting bracket <i>**Tandem Pro 2 headsets currently NOT AVAILABLE Compatible headsets for Tandem Pro 2 can be made using either X1 Slim Microphone, X1 Slim Spkrs & CBX1SLIMEX (Extension cord)</i>	\$ 64.99	\$ 79.99
	CBTP2CHRG	Tandem Pro 2 Charging Cable w/Wall Plug	\$ 11.99	\$ 14.99

ChatterBox products below are no longer available for purchase.

Discontinued ChatterBox

X1, X1 Slim	Replaced by X2 Slim-p. Some X1 Slim refurbs available	N/A
X2 Slim	Replaced by X2 Slim-p	N/A

Warranty Policy Statement

Maxon America, Inc. offers to the original end user:

- **2 Year Limited Warranty on ChatterBox Communicators.**
- **1 Year Limited Warranty on ChatterBox Accessories (batteries, mounts, headsets, speakers, mics, boom attachments, chargers, audio accessories, etc.).**

Maxon warrants each new product manufactured or supplied by it to be free from defects in material and workmanship under normal use and service for the time period stated, provided that the user has complied with the requirements stated herein. Warranty period begins on the date of purchase from an Authorized Maxon or Authorized ChatterBox Dealer. Warranty is not assignable or transferable.

This warranty is void if the product serial number is altered, defaced, or removed. Maxon is not responsible for any equipment that is attached to or used in conjunction with our products.

During the warranty period, if the product fails to function under normal use, because of manufacturing defects or workmanship, it should be returned to the Authorized Maxon or ChatterBox Dealer from which it was purchased. The Authorized Dealer will repair the product or return the product for repair to Maxon. The user is responsible for the removal of the product from a vehicle or any equipment attached to it, or other site of its use; transportation of the product to the Authorized Dealer; for the return of the repaired or replacement product to the site of its use and for the reinstallation of the product.

Maxon shall have no obligation to make repairs or replacement of product which results from normal wear and tear, or is necessitated by catastrophe, fault, or negligence of the user, improper or unauthorized alterations or repairs to the product, incorrect wiring, use for which it was not designed or by causes external to the product. Maxon's sole obligation shall be to replace or repair the product covered by the warranty. Replacement is done at Maxon's discretion and may consist of a similar or higher featured product. Repair may include the replacement of parts with functionally equivalent new or reconditioned parts. All replaced parts and accessories are warranted for the balance of the original time period. All parts and accessories that are replaced become the property of Maxon America, Inc.

THE EXPRESS WARRANTIES CONTAINED HEREIN ARE IN LIEU OF ALL OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED OR STATUTORY, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. FOR ANY PRODUCT THAT DOES NOT COMPLY WITH THE WARRANTY SPECIFIED, THE SOLE REMEDY WILL BE REPAIR OR REPLACEMENT. IN NO EVENT WILL MAXON BE LIABLE FOR ANY DAMAGES, INCLUDING ANY SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES, OR THE LOSS OF PROFIT, REVENUE OR DATA ARISING OUT OF THE USE OF OR THE INABILITY TO USE THE PRODUCT.

LIMITED WARRANTY FOR DISCONTINUED PRODUCTS AND UNUSED DEALER STOCK:

- Maxon (*at its discretion*) will provide a 90 day *repair or exchange* warranty on products that are new discontinued dealer stock *at time of end-user purchase*.
- Unused & unsold batteries in dealer stock have a 3 year warranty from date of manufacture.
- No warranty returns or exchanges on any unused ChatterBox product over 5 years old.

Non-Warranty Repair Rates *shipping not included.

Category	Description	Cost
Repair	X2 Slim-p, X2 Slim (<i>unit repair</i>)	\$ 75.00
	X1 Slim (<i>unit repair, if parts available. X1 GMRS version no longer repairable**</i>)	\$ 75.00
	X2 Slim-p & X2 Slim (<i>battery replacement only</i>)	\$ 45.00
	BiT-2/3 Series (<i>unit/battery repair</i>)	\$ 40.00
	Tandem Pro 2, Duo Pro (<i>no longer repairable / discontinued</i>)	N/A

Notes:



11535 West 83rd Terrace
Lenexa, Kansas 66214
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