



## Product Training Packet

**X1 GMRS, X1 Slim, X2 Slim, and X2 Slim-P  
(history, features, differences, & basic training)**

# ALL “X” DEVICES (X1 GMRS, X1 Slim, X2 Slim, X2 Slim-p)

- Use GMRS / FRS radio for communication, & use mostly the same frequency & subtone arrangement as common GMRS/FRS Walkie Talkies used for camping.
- Same GMRS/FRS frequency and channel location across all “X” devices
  - Unlimited Riders
  - Up to 5 miles in range (not limited to line of site)
  - Up to 22 channels to pick from (w/38 subchannels option, total of 836 channel combinations)
  - Push to Talk (like a walkie talkie on your helmet)
- Bluetooth connection is used for Phone Calls, GPS & Music
- All models perfect for Motorcycles, Snowmobiling, Dirt/ATV/UTV environments
- ChatterBox has X1 Slim, X2 Slim / X2 Slim-P accessories for replacement parts, but the original X1 GMRS is obsolete.
- X2 Slim-p current model
- 2 Year Warranty

X1 GMRS



X1 SLIM



X2 SLIM



X2 SLIM-p





## **X1 GMRS (Discontinued 2010)**

- The Original Helmet Communicator, early versions started in the 90s. Product started doing well for ChatterBox in 2000s.
- Was bought and used by a lot of snowmobile riders due to its great battery life in the cold
- Same GMRS/FRS frequency set-up as X1 Slim/X2 Slim/X2SP
- DOES NOT SHARE ANY ACCESSORIES W/ X1 SLIM or X2. X1 had a 6 prong headset.
- VOX setting was 1-10 allowing for broad selection of audio levels used to operate VOX
- PTT button on side of unit and wired PTT button for the handlebar. No wireless PTT
- Discontinued around 2010. Factory that produced this model no longer exists, no parts exist for repair. ChatterBox does not carry any X1 GMRS accessories.

## X1 Slim (Discontinued 2016)

- Same GMRS/FRS frequency as X1/X2/X2SP
- Released 2007, successor to original X1. Unit is slimmer and lighter
- DOES NOT SHARE ANY ACCESSORIES W/X1 GMRS. X1 Slim introduced a 3.5 plug for mic & speakers that are connected together. Helmet mount only holds the X1, does not connect electronically to X1 for mic or speakers.
- Durable
- More VOX selections than X2 Slim (stronger)
- PTT button on side of unit and wired PTT button for the handlebar
- Also used by a lot of snowmobile riders due to great battery life in the cold
- Button size and location different than X1
- Has Passenger (Psgr) connection for rider/passenger. SAME AS X2 Slim
- Two versions of this model, "new" version has "N" starting the serial number.
- X2 Slim-p battery will work in X1 Slim as a replacement
- ChatterBox still carries some accessories for X1 Slim including batteries, headsets, extension cords, speaker foam, helmet mounts, chargers. As some of these accessories run out of stock, they will be discontinued.



## Videos for reference (**x1 Slim**)



# **X1 Connecting BT Devices & Communicating w/ Passenger**

## **Connecting Phone or Bluetooth device**

1. We recommend that you connect the speakers to the unit so you can hear connection response or music from the unit during pairing process.
2. To start, turn Power Knob + Press the Intercom Button at the same time; BT LED light will blink fast.
3. “BT rd” will appear on screen. Go to your phone’s BT settings & look for the X1 unit name. If it asks for a password, enter 0000.
4. Wait a few seconds. If successful, it will pair automatically (*test by playing music; make sure you press the up arrow button to activate music mode; you will hear a beep*)

## **Connecting to other riders**

- All riders just need to pick the same Channel & subtone (\*if on) and you all will be able to communicate with each other.
- Push the PTT button to talk. Release to listen.

## **Rider & Passenger Communication**

- Psgr can use X1 Slim headset kit and extension cord plugged into the back of the unit to communicate; Psgr does not need a full, separate unit.
- “Intercom mode” on the device is used for private communication w/ the passenger in a group setting.

# X2 Slim and X2 Slim-P

- Same GMRS/FRS frequency as X1 GMRS / X1 Slim
- Sleeker & more aerodynamic than X1 GMRS
- Jogdial feature added. Unit speaks to you as you move through functions; No need to memorize buttons like the X1 Slim
  - Easy to maneuver through different modes using the JOGDIAL (Communication, Intercom, FM, Music, Settings)
- Uses Helmet Cradle Mount to attach Speakers & Mics. Passenger & Charging connections are on the back of the unit.
- X2 Slim released 2015
- X2 Slim-p released 2016 (w/Wireless PTT button)
  - PTT button pairs to your X2SP & won't drift to other units when not in use
  - PTT button should drain out to reset pairing w/ X2SP (if need to replace PTT button)
  - Wireless X2SP PTT button will not work on X1/X2 Slim units
- VOX levels not as strong as X1 Slim, but can be adjusted for specific users at Maxon if necessary.
- Battery life is shorter than X1 due to a smaller unit design & power usage.
- Continuous use while charging.



# Unboxing, Installation & Pairing Videos (X2Slim-P)



X2SP Kit "Unboxing"



Cradle Mount Installation



Speaker Installation



Mic Installation

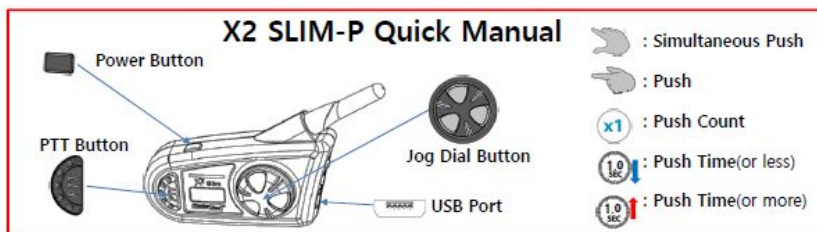


Pairing the PTT Button

## Other (X2Slim-P) videos:



# X2SP Quick Start Guide



### ► Pairing Mode (power off mode Start)



### ► Power ON



### ► Power OFF



### ► Phone Call

Answering an Incoming Call



Rejecting an Incoming Call



Hanging up the Call



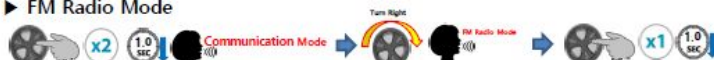
Volume up



Volume Down



### ► FM Radio Mode



Previous Channel Search



Next channel Search



Volume up



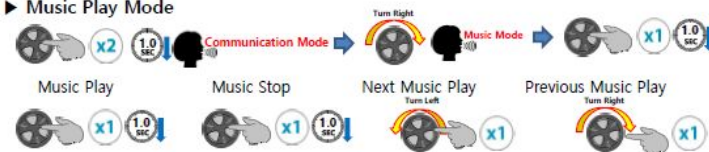
Volume Down



### ► Transceiver TX Mode



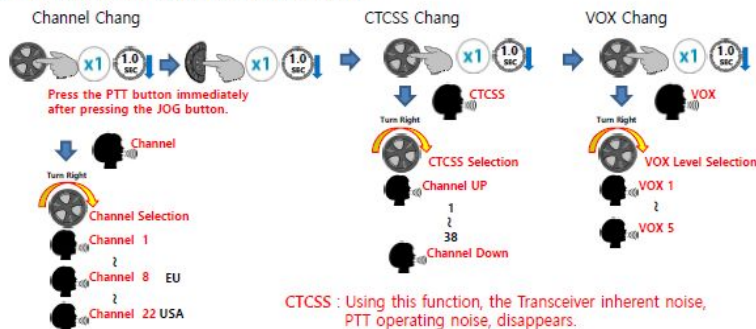
### ► Music Play Mode



### ► Intercom Change



### ► Communication Mode Function Change



### ► Voice Calling On



### ► Language Chang



### ► Key Lock On/Off



### ► Transceiver TX Mode



# X2SP Quick Start Guide (Pairing Wireless PTT)

Main SET Pairing Mode

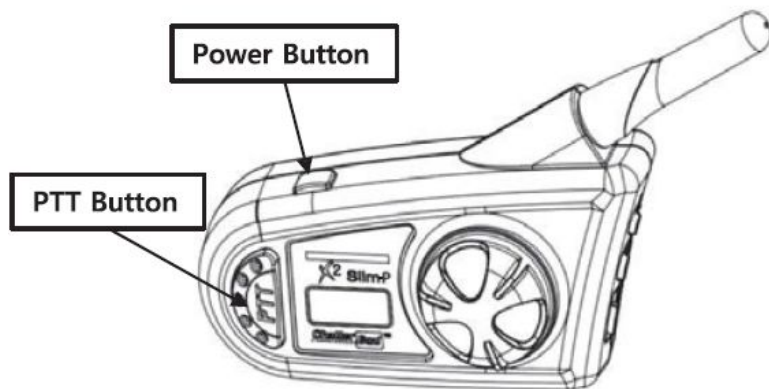


PTT Dongle Pairing Mode

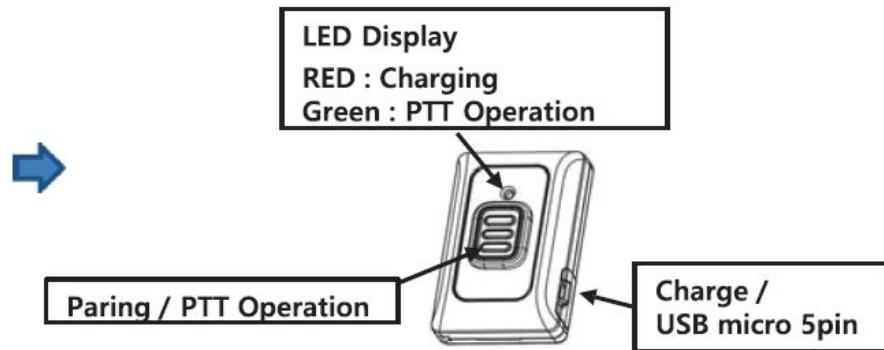


\* If pairing fails within 10 seconds, restart from the beginning

Main SET



PTT Dongle



# (X2SP) Connecting Bluetooth Devices & Communicating w/ Passenger

## Connecting Phone or BT Device:

1. We recommend that you connect the speakers to the unit so you can hear connection response or music from the unit during pairing process.
2. Hold down the power button on top of unit at the same time as pressing down on the jog dial (aka Knob); BT LED light will blink fast
3. Device will state "BT ready". Go to your phone BT settings & look for your X2 Slim unit. If your device asks for a password, enter 0000
4. Wait a few seconds & if successful it will pair automatically and state "BT paired" (*test by playing music; press knob to get to music mode*)
5. X2SP can connect to 2 BT devices (ie: Phone & GPS Device), but today's smartphones typically take up both Bluetooth connections on the X2Slim-p device since a smartphone does both functions.

## Connecting to other riders via GMRS/FRS radio:

- All riders just need to pick the same Channel & subtone (\*if on) and you all will be able to communicate with each other.
- Push the PTT button to talk. Release to listen.

## Rider & Passenger Communication

- X2 passenger would still use X1 Slim headset kit and extension cord plugged into the back of the unit to communicate; Psgr does not need a full, separate unit.
- "Intercom mode" on the device is used for for **private communication** w/ the passenger in a group setting.

# ChatterBox FAQs

Located here: <https://chatterboxusa.com/pages/chatterbox-faq-page>