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## **How to fix TM-8402C/8102C “Maxon” lock-up during programming**

**Date:** 06-01-26

**Bulletin:** M060126

**Purpose:** How to fix TM-8000C mobile if they lock-up on “Maxon” during programming

**Firmware Version:** Any

**CPS Version:** ACC-810 v1.37 or v1.38

We have been alerted that several dealers have locked up their TM-8000C mobile radios on the “Maxon” splash screen by accidentally using the older TM-8000 CPS programmer (ACC-810 v1.37 or v1.38) instead of radio programmer specifically for the TM-8000C (ACC-810C v1.45 and later).

If you have inadvertently locked up your TM-8000C mobile radio while programming, please follow the quick steps below to recover the radio and get it working again.

1. Remove power from the radio.
2. Hold in the power knob (left knob when looking at the front of the radio). While holding the knob in, apply power by plugging in the power cord to the source. Continue holding in the power knob until the radio is fully booted.
3. Using the ACC-8025E programming cable read the radio using ACC-810C software, version 1.45. Once the program has been read from the radio go ahead write the program back to the radio.
4. The radio should now be able to be turned on normally.
5. Contact Maxon Technical Support if having any issues 800-456-2071.