Exclusive Supplier of Maxon & Headline Radio Communication Products
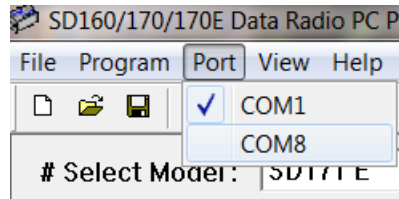
Technical Service Bulletin

Date: June 4, 2014
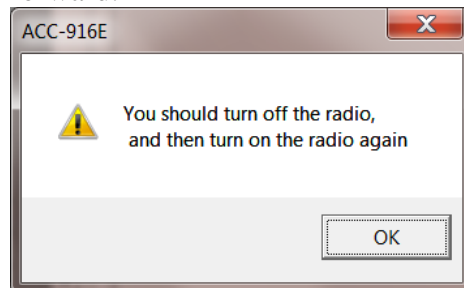**Subject:** SD-170E Programming Steps
Issue: Intermittent programming of the SD-170E series radio when using the ACC-2016E. Method of programming corrects this issue.
Instructions:

1. Plug the ACC-2016E into the computer. If the driver has not been installed, follow the Windows Installation Wizard to install it. The driver will be on the ACC-916E CD or if the computer is connected to the internet, it can be installed directly from the FTDI site.
2. Run the ACC-916E programmer.
3. Open the Port drop down menu and select the port that is **not** assigned to the USB port. In this example COM1 is a serial port while COM8 is the ACC-2016E.

4. Click on the Read/Write button. When the following is displayed, plug the SD-170E into the cable. Do not unplug the radio from this point forward.
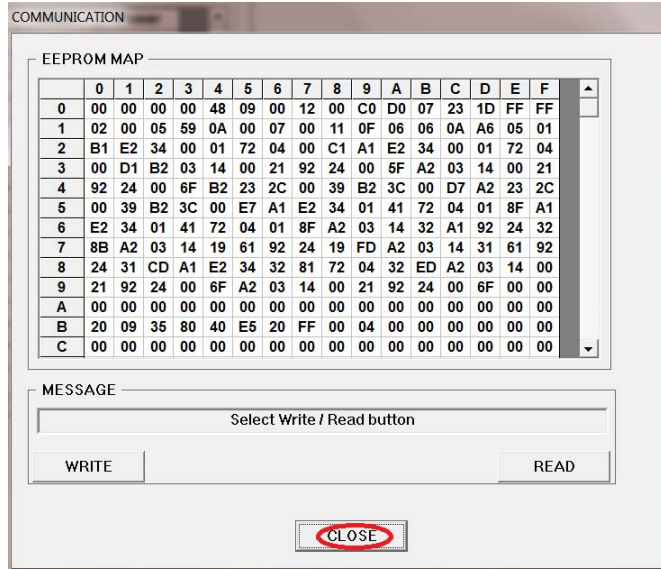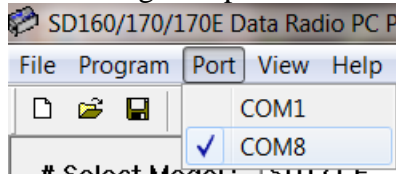
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5. The radio should now be in program mode. Click on the OK button then Close the Communication/EEPROM MAP window.

6. Next change the port number to the ACC-2016E. In this case it is COM8.

7. Click on the Read/Write button then click OK. When the Communication/EEPROM MAP window is displayed, you can now read or write to the radio.